



Payer Guide

The student's guide to
making international
payments via Flywire











Step 2: Select your payment method

Based on your country selection, Flywire will automatically display your local currency rate with the appropriate payment options, such as traditional bank transfer or debit/credit card payment.

- Traditional bank transfer (also known as a wire) is the most cost-effective method. Please note that to complete the payment you will need to make arrangements with your bank (in person, online, or over the phone) and send your funds to Flywire in your chosen currency.
- Debit/credit card will allow you to make an online payment in your home currency. Contrary to a traditional international credit card payment, Flywire handles the foreign exchange so you will know the exact amount that will be deducted from your account before you make your payment. Please note that credit card payments are not available in every country.
- Flywire will then convert your currency and pay your institution.
- If you select your home country, but you don't see your home currency, don't worry — you can always pay in the currency of your institution or select a different currency by clicking the “I want to pay in another currency” link at the bottom of the page. Although the process and benefits will remain the same, your bank will handle the foreign exchange before sending the funds to Flywire.

Select your preferred payment method

 **Best Price Guaranteed** Subject to terms and conditions 

 Bank Transfer in Singapore Dollar (SGD) S\$1,709.00	SELECT
 American Express in SGD S\$1,746.00 More info ▾	SELECT
 JCB Credit Card in SGD S\$1,755.00 More info ▾	SELECT
 Debit/Credit in SGD S\$1,746.00 Supports:  	SELECT

[I want to pay in another currency](#) ▾

Step 3: Enter the payer's information

- Enter the payer's personal details and contact information.
- Click Next to continue.

Step 4: Enter the student's contact information

- Enter the student's details and contact information, as requested by the institution.
- Click Next to continue.

Step 6: For credit card payments: Enter your card details

- Enter your card number, name, expiration date, and security code.
- Enter your information within 15 minutes to avoid your session timing out.
- Click Make Payment to continue.

HKD1,234.00 ● Payment pending

Payment status

Follow the steps below to pay before March 29th 2020 or your payment will be cancelled automatically.

Payment details

You're sending	They're receiving
SGD1,746.00	HKD1,234.00

Payment ID

HKU490985358

Payment details

* Indicates a required field


Card number * VISA

Cardholder's name *

Expiry date *

Month Year

Security code

  Last 3 digits on the back of card

Contact details ✓

+34 432 543 123, zli@gmail.com

[Cancel payment](#) [Make Payment](#)

[ADD THIS PAYMENT TO YOUR ACCOUNT](#)

Manage your payment

- [SMS notifications](#)
- [Cancel payment](#)

POWERED BY **flywire**

St. Olaf College address: 1520 St. Olaf Ave

Copyright ©Flywire. 2009-2018 All rights reserved. Flywire is a trademark of Flywire Corporation.

Track your payment

Payment tracking is available at flywire.com or through Flywire's mobile app. Log in to check the status of your payment and receive email notifications or opt into SMS text message alerts.

Need help?

Customer Support Phone Numbers :

USA Toll free +1 800 346 9252

USA Local number +1 617 207 7076

Spain +34 96 065 3947

Canada +1 647 930 9424

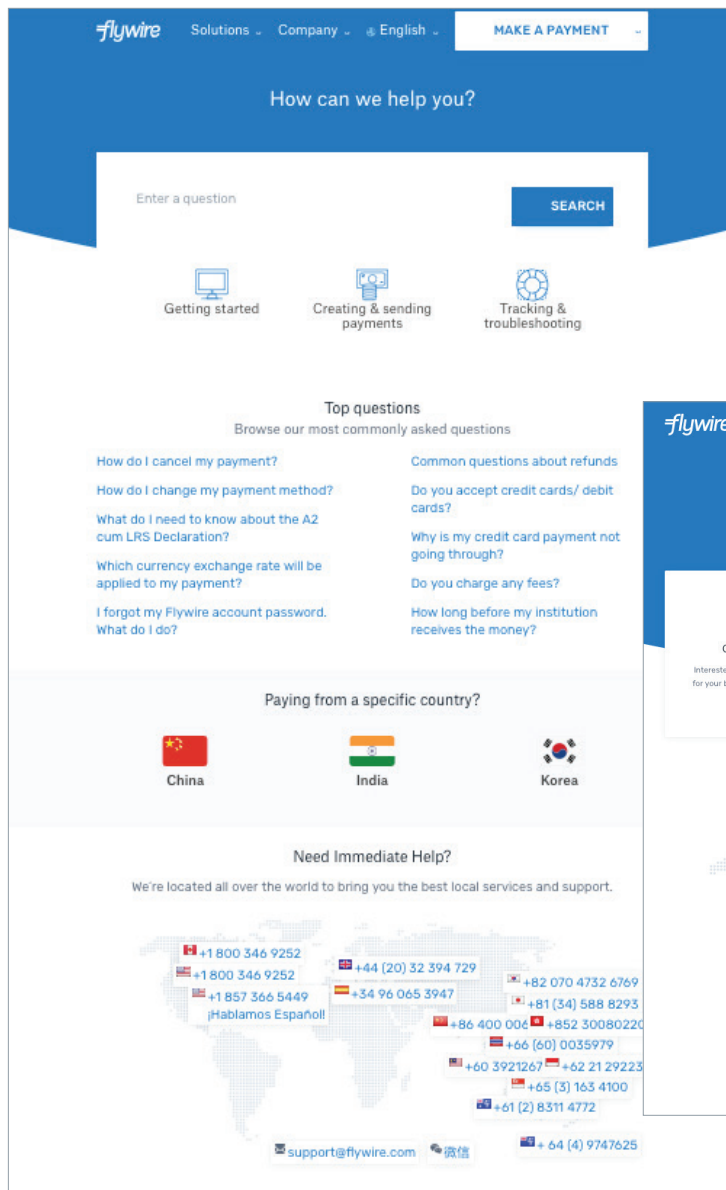
Australia +61 (2) 800 69 729

United Kingdom +44 (20) 32 394 729

Hong Kong +852 30 184 814

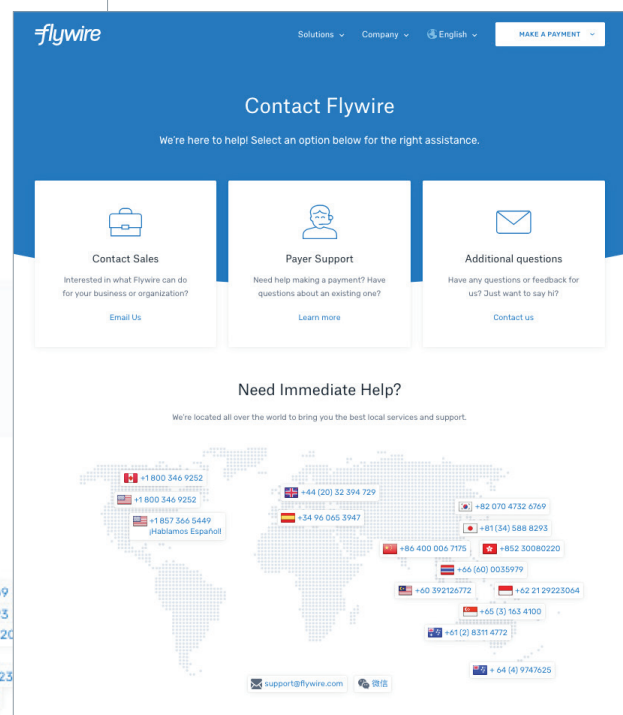
South Korea +82 070 4732 6769

flywire.com/support



The screenshot shows the flywire.com/support page. At the top, there is a navigation bar with the flywire logo, links for Solutions, Company, and English, and a 'MAKE A PAYMENT' button. Below the navigation bar, the main heading is 'How can we help you?'. There is a search bar with the placeholder text 'Enter a question' and a 'SEARCH' button. Below the search bar, there are three icons representing different support categories: 'Getting started', 'Creating & sending payments', and 'Tracking & troubleshooting'. Underneath these icons, there is a section titled 'Top questions' with the subtext 'Browse our most commonly asked questions'. This section contains two columns of questions, such as 'How do I cancel my payment?' and 'Common questions about refunds?'. Below the 'Top questions' section, there is a section titled 'Paying from a specific country?' with icons for China, India, and Korea. At the bottom of the page, there is a section titled 'Need Immediate Help?' with a world map showing various phone numbers for different regions, including the USA, UK, Spain, and Korea. The page also includes a footer with the email address support@flywire.com and a WeChat icon.

flywire.com/contact



The screenshot shows the flywire.com/contact page. At the top, there is a navigation bar with the flywire logo, links for Solutions, Company, and English, and a 'MAKE A PAYMENT' button. Below the navigation bar, the main heading is 'Contact Flywire'. Underneath this heading, there is a subtext: 'We're here to help! Select an option below for the right assistance.' Below this subtext, there are three main sections: 'Contact Sales', 'Payer Support', and 'Additional questions'. Each section has an icon and a brief description of the service. Below these sections, there is a section titled 'Need Immediate Help?' with a subtext: 'We're located all over the world to bring you the best local services and support.' Below this subtext, there is a world map showing various phone numbers for different regions, including the USA, UK, Spain, and Korea. The page also includes a footer with the email address support@flywire.com and a WeChat icon.